

Meet Gemma

Learning and Development Manager,
Hilton Nursing Partners



What is a learning and development manager in social care?

A learning and development manager in social care is responsible for designing and delivering training and development programs for staff. They work to ensure that staff have the skills and knowledge needed to provide high-quality care and support to service users. This role involves identifying training needs, creating learning materials, and evaluating the effectiveness of training. They also provide ongoing support and guidance to staff, helping them to develop their careers and improve their performance. Key responsibilities include:

- Identifying training needs and gaps in knowledge and skills.
- Designing and delivering training programs, including workshops, seminars, and e-learning modules.
- Evaluating the effectiveness of training and making improvements.
- Providing ongoing support and guidance to staff.
- Monitoring and reporting on training progress and outcomes.

How did she get here?

Geography. I studied at the University of Manchester and worked for the NHS.

I then moved to London and worked for a charity.

Her name is Sarah. She is a social worker. She has a degree in Social Work from the University of Manchester. She has worked for the NHS and a charity.

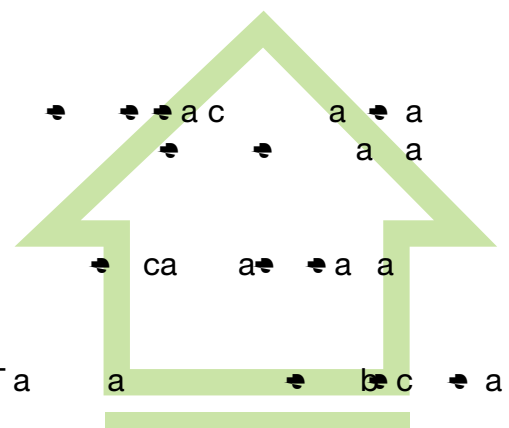
When she was a child, she lived in a small village. She went to a primary school and then a secondary school. She then went to university and studied for a degree in Social Work.

Where can it take her?

Her name is Sarah. She is a social worker. She has a degree in Social Work from the University of Manchester. She has worked for the NHS and a charity.

She is currently working for a charity. She is a social worker. She has a degree in Social Work from the University of Manchester. She has worked for the NHS and a charity.

She is currently working for a charity. She is a social worker. She has a degree in Social Work from the University of Manchester. She has worked for the NHS and a charity.



What would she say to others interested in a career in care?

Geography. I studied at the University of Manchester and worked for the NHS.

Her name is Sarah. She is a social worker. She has a degree in Social Work from the University of Manchester. She has worked for the NHS and a charity.

We know that ultimately the support we give to the staff will impact on the experiences of the patients.