

Shared Statement from
Skills for Health, Skills for Care & Health Education England
Regarding the Care Certificate and training providers including
e-learning
(V.2 Updated November 2015)

We have been made aware of a number of training providers including e-learning providers making claims about their products in relation to the Care Certificate.

These claims include:

That they have been 'licenced' by one or all of the organisations above to award the Care Certificate

That they have been 'accredited' by one or all of the organisations above to provide training or e-learning related to the Care Certificate

That the Care Certificate can be achieved by completing the providers e-learning or workbooks

That by using their product the employer is complying with a mandatory requirement

We would also encourage employers to look carefully at the quality of the learning materials and assessment being used in any products being marketed to them, and to consider carefully whether the assessment would comply with the assessment requirements. An example of this may be to consider whether it is possible to meet the Care Certificate assessment requirement to 'Describe how the duty of care affects their own work role' or 'Explain why personal views must not influence an