



Frequently asked questions about personal assistants (PAs) doing the care certificate

Introduction

The Care Certificate was introduced in April 2015 and is one part of an induction for healthcare and adult social care support workers.

The Care Certificate comprises of 15 standards and sets out the learning outcomes, competences, and standards of care that healthcare support and adult social care workers are expected to deliver. Competences relate to the overall ability of the worker to carry out their work safely. This includes the worker's knowledge, skills and behaviours.

General information

We've developed some answers and questions for [health and social care organisations](#).

