



And I'm in but only  
together. in

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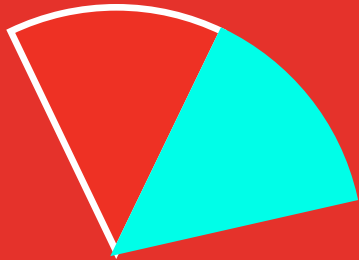
It's not all of us  
It's not all of us








# Demonstrating personal qualities









# Working with others



## Developing networks

Good leaders:
   
 • are able to build a network of relationships
   
 • are able to influence others
   
 • are able to build trust
   
 • are able to build a culture of collaboration
   
 • are able to build a culture of innovation
   
 • are able to build a culture of excellence
   
 • are able to build a culture of integrity
   
 • are able to build a culture of respect
   
 • are able to build a culture of diversity
   
 • are able to build a culture of inclusion
   
 • are able to build a culture of transparency
   
 • are able to build a culture of accountability
   
 • are able to build a culture of responsibility
   
 • are able to build a culture of leadership

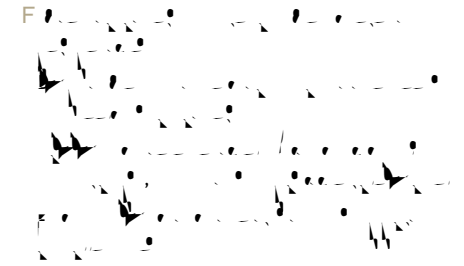
Good leaders:



## Building and maintaining relationships

Good leaders:
   
 • are able to build a network of relationships
   
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 • are able to build a culture of accountability
   
 • are able to build a culture of responsibility
   
 • are able to build a culture of leadership

Good leaders:



### What leadership looks like

Front-line Worker	<p>                             • are able to build a network of relationships   • are able to influence others   • are able to build trust   • are able to build a culture of collaboration   • are able to build a culture of innovation   • are able to build a culture of excellence   • are able to build a culture of integrity   • are able to build a culture of respect   • are able to build a culture of diversity   • are able to build a culture of inclusion   • are able to build a culture of transparency   • are able to build a culture of accountability   • are able to build a culture of responsibility   • are able to build a culture of leadership                         </p>
Front-line Leadership	<p>                             • are able to build a network of relationships   • are able to influence others   • are able to build trust   • are able to build a culture of collaboration   • are able to build a culture of innovation   • are able to build a culture of excellence   • are able to build a culture of integrity   • are able to build a culture of respect   • are able to build a culture of diversity   • are able to build a culture of inclusion   • are able to build a culture of transparency   • are able to build a culture of accountability   • are able to build a culture of responsibility   • are able to build a culture of leadership                         </p>
Operational Leadership	<p>                             • are able to build a network of relationships   • are able to influence others   • are able to build trust   • are able to build a culture of collaboration   • are able to build a culture of innovation   • are able to build a culture of excellence   • are able to build a culture of integrity   • are able to build a culture of respect   • are able to build a culture of diversity   • are able to build a culture of inclusion   • are able to build a culture of transparency   • are able to build a culture of accountability   • are able to build a culture of responsibility   • are able to build a culture of leadership                         </p>
Strategic Leadership	<p>                             • are able to build a network of relationships   • are able to influence others   • are able to build trust   • are able to build a culture of collaboration   • are able to build a culture of innovation   • are able to build a culture of excellence   • are able to build a culture of integrity   • are able to build a culture of respect   • are able to build a culture of diversity   • are able to build a culture of inclusion   • are able to build a culture of transparency   • are able to build a culture of accountability   • are able to build a culture of responsibility   • are able to build a culture of leadership                         </p>

### What leadership looks like

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# Encouraging contribution

1. Encourage people to contribute  
 2. Listen to what they have to say  
 3. Acknowledge their contribution  
 4. Encourage them to continue

Good leaders:



# Working within teams

1. Encourage people to work together  
 2. Listen to what they have to say  
 3. Acknowledge their contribution  
 4. Encourage them to continue

Good leaders:



What leadership looks like	
Front-line Worker	... (faded text) ...
Front-line Leadership	... (faded text) ...
Operational Leadership	... (faded text) ...
Strategic Leadership	... (faded text) ...

What leadership looks like	
Front-line Worker	... (faded text) ...
Front-line Leadership	... (faded text) ...
Operational Leadership	... (faded text) ...
Strategic Leadership	... (faded text) ...

# Managing services



## Planning

1. Set a vision and strategy  
 2. Develop a business plan  
 3. Allocate resources  
 4. Monitor progress

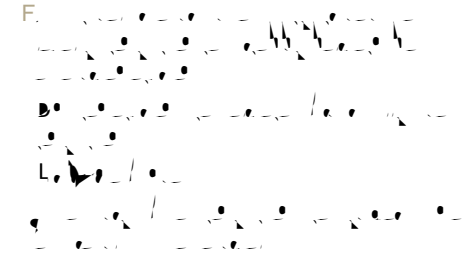
Good leaders:



## Managing resources

1. Identify resources  
 2. Allocate resources  
 3. Monitor resource usage  
 4. Adjust resource allocation

Good leaders:



### What leadership looks like

Front-line Worker	Focuses on completing tasks and meeting deadlines.
Front-line Leadership	Focuses on motivating and supporting team members.
Operational Leadership	Focuses on managing day-to-day operations and ensuring efficiency.
Strategic Leadership	Focuses on setting long-term goals and vision for the organization.

### What leadership looks like

Front-line Worker	Focuses on completing tasks and meeting deadlines.
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Operational Leadership	Focuses on managing day-to-day operations and ensuring efficiency.
Strategic Leadership	Focuses on setting long-term goals and vision for the organization.

# Managing people

1. Establish a vision  
2. Communicate the vision  
3. Develop a strategy  
4. Implement the strategy  
5. Monitor and evaluate  
6. Adapt and improve

Good leaders:

1. Visionary  
2. Communicator  
3. Strategic  
4. Implementer  
5. Monitor  
6. Evaluator  
7. Adapter  
8. Improver



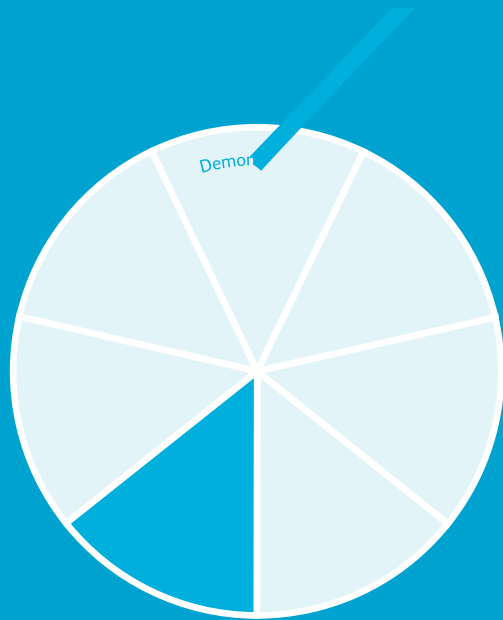








# Setting direction





## Making decisions

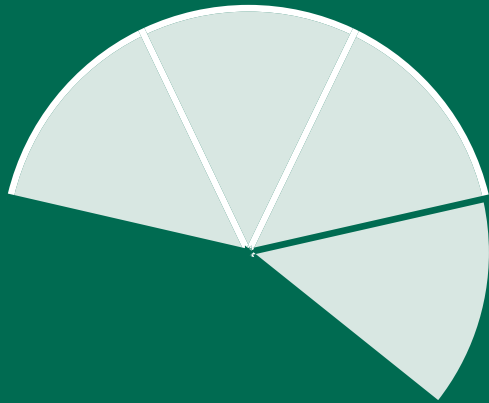
1. Identify the problem  
2. Gather information  
3. Analyze the information  
4. Generate options  
5. Evaluate options  
6. Choose an option  
7. Implement the option  
8. Monitor and evaluate the results

Good leaders:

1. Communicate clearly  
2. Listen to others  
3. Be fair and honest  
4. Take responsibility  
5. Inspire and motivate  
6. Be decisive  
7. Be consistent  
8. Be approachable  
9. Be a role model  
10. Be a team player



# Creating the vision

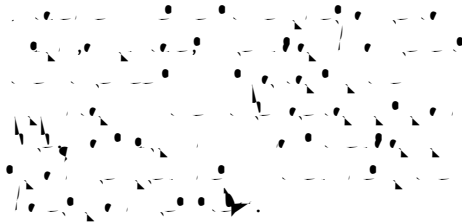


## Developing the vision for the organisation

Good leaders:



What leadership looks like within the whole organisation/wider social care and support sector:



## Communicating the vision

Good leaders:



What leadership looks like within the whole organisation/wider social care and support sector:



## In unencing the vision of the wider health and social care system

Good leaders:



What leadership looks like within the whole organisation/wider social care and support sector:

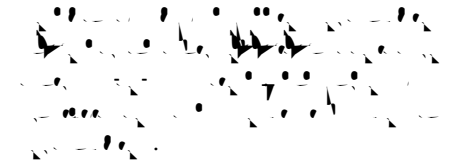


## Embodying the vision

Good leaders:



What leadership looks like within the whole organisation/wider social care and support sector:





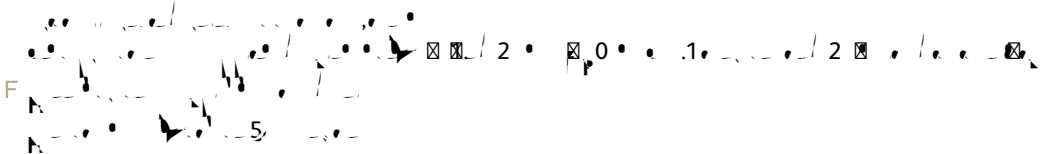
# Delivering the strategy

# Framing the strategy

Good leaders:



What leadership looks like within the whole organisation/wider social care and support sector:



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In June 2014 the National Skills Academy for Social Care merged with Skills for Care



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